



BUSINESS PROCESS MANAGEMENT (BPM)

OVERVIEW

To remain competitive, it is vital companies have the ability to meet ever-changing customer and market demands. This requires applications and workflows to be flexible. The days of making code changes every time a business process changes, or whenever a customer has unique requirements, are gone. Companies need the ability to support the fast pace of change by quickly identifying areas for process improvement. Business Process Management [BPM] allows those changes to be quickly incorporated into business applications and adaptable enough to integrate easily with other applications—now and in the future.

WHAT IT DOES

Progress® OpenEdge® BPM provides an integrated authoring and runtime environment for developing, simulating and deploying business processes. Using drag-and-drop tools, business analysts and OpenEdge application developers can create workflows to span multiple work steps. It organizes process tasks by individual or groups of users, with the ability to present the current list of tasks that require action. Finally, flexible dashboards allow for monitoring of the execution of processes, both to ensure that the business operations are running smoothly but just as importantly, to help identify areas for process optimization and improvement.

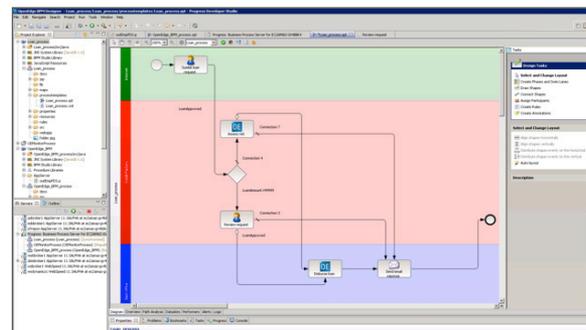
BENEFITS

MODELING YOUR OPENEDGE APPLICATIONS

A model-based approach to developing business processes can effectively serve as **common ground** between IT and line-of-business analysts. The modeling activity does not require software engineering skills, and modeling conventions such as swim lanes, human interaction and system activities ensure that key stakeholders align early on a business process. There is value in modeling as a way to document your current “as is” OpenEdge processes and a good first step towards adopting BPM technology. Processes can be simulated to better understand throughput and staffing requirements, so that prototyping can begin earlier in the development cycle.

HIGHLIGHTS:

- ▶ Models to specify how Work gets Done by Whom and in What Order
- ▶ Faster and More Agile Products/Service Delivery
- ▶ Coordinating work across Multiple Teams and Organizational Silos
- ▶ Leveraging existing OpenEdge Investments
- ▶ Measurement of Performance, Success and Failure



BPMN-compliant process modeller

MONITORING YOUR OPENEDGE APPLICATIONS

The Progress OpenEdge BPM portal allows you to monitor your business applications using dashboards. This can provide value in two key areas. First, the OpenEdge BPM portal enables you to monitor existing OpenEdge applications with minimal application changes. Very quickly you will gain visibility into the processes embedded in your existing application.



Dashboarding capabilities accessible via the Progress OpenEdge Business Process Portal

Secondly, once you have BPM-enabled your business application, monitoring will enable you to improve your business responsiveness by quickly identifying bottlenecks and allowing for immediate updates. OpenEdge BPM also enhances the visibility of business process performance and execution, giving you what you need to drive process optimization and improvement across functional areas.

BUILDING WORKFLOWS FOR YOUR OPENEDGE APPLICATIONS

Changes to a business workflow, either as a reaction to changes in the market or to improve efficiencies, can be accomplished with minimal and sometimes no code changes using OpenEdge BPM. Business workflows can be easily modified by changing the process model and redeploying the process to the runtime environment. With this increased agility, your business can swiftly and effectively react to whatever changes occur in the business environment, greatly increasing your efficiency and reducing time.

ABOUT PROGRESS OPENEDGE

Progress OpenEdge is a leading platform for simplifying and streamlining the development, deployment and management of global business applications. With the Progress OpenEdge product, you can develop dynamic solutions that incorporate business workflow capabilities securely across multiple platforms and devices. Whether you deploy on-premise, on a mobile device, or in the Cloud, the OpenEdge application development platform is 40% more productive and provides a 30% cost savings versus other platforms. Over 47,000 businesses in more than 175 countries run on the Progress OpenEdge platform. For more information, please visit www.progress.com/openedge.

PROGRESS SOFTWARE

Progress Software Corporation (NASDAQ: PRGS) is a global software company that simplifies the development, deployment and management of business applications on-premise or in the cloud, on any platform or device, to any data source, with enhanced performance, minimal IT complexity and low total cost of ownership.

WORLDWIDE HEADQUARTERS

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